GreenSky®

The GreenSky Patient Solutions™ Program

How to Download and Register a User Profile

Effective January 2017

GreenSky® | Patient Solutions

I. How to Download the GreenSky App

iOS® Users

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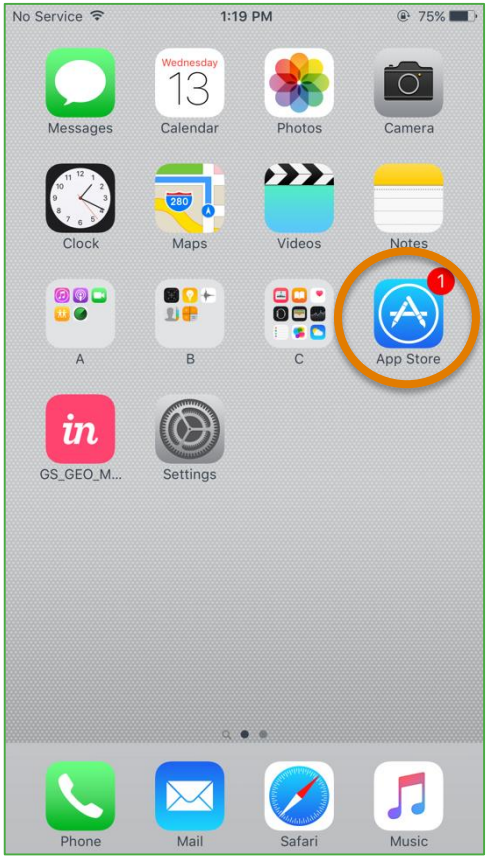
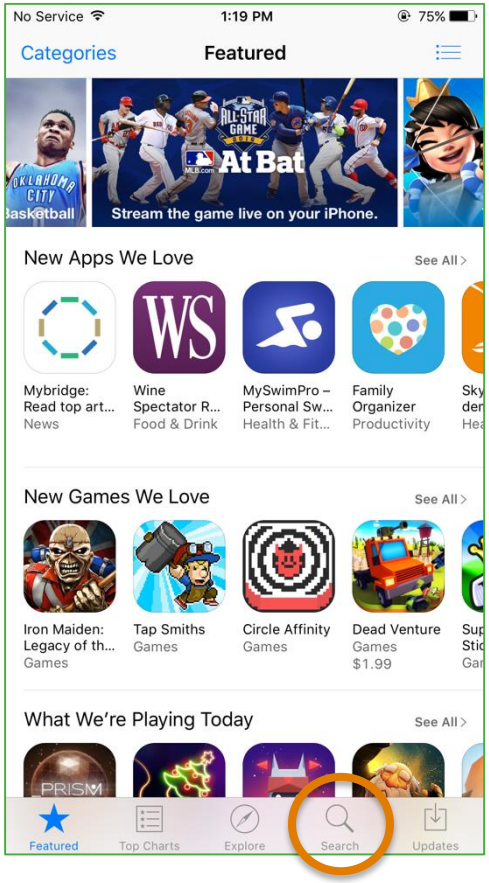
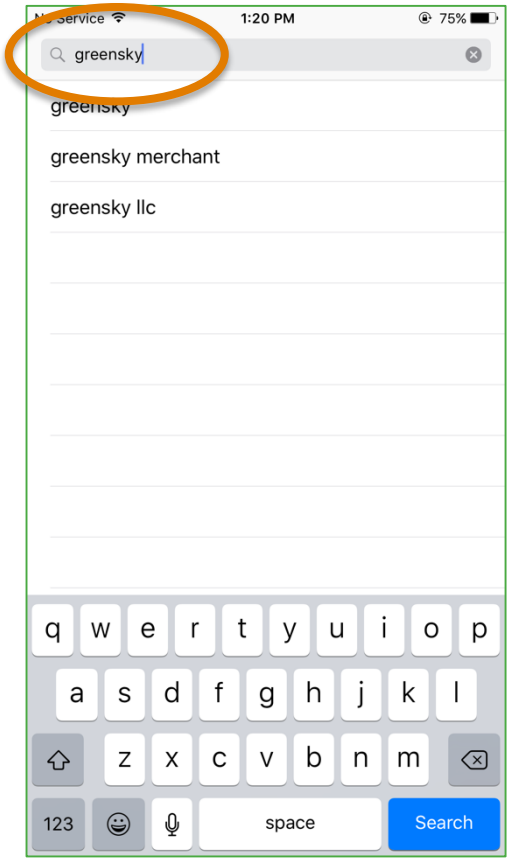
Download and Install from the App Store





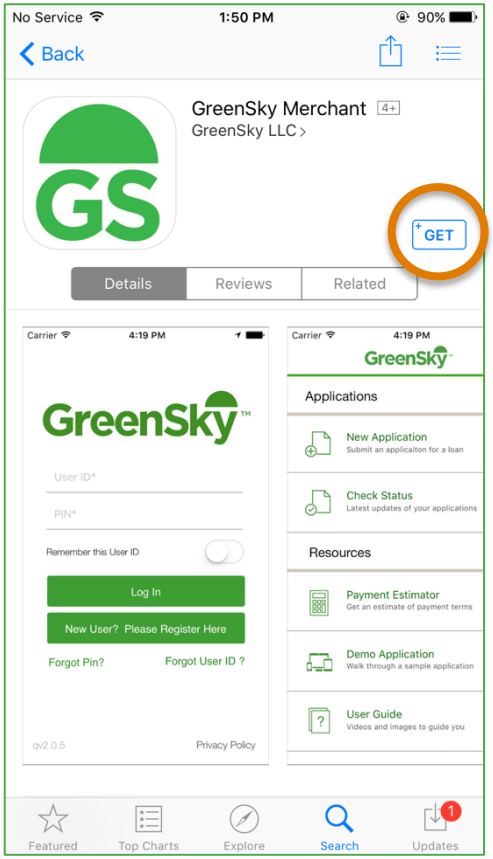


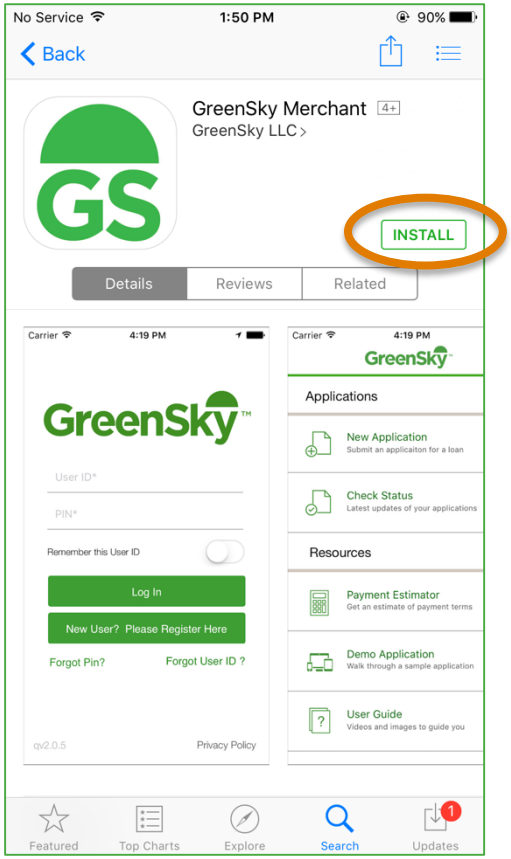
Step 1 Tap the App Store icon

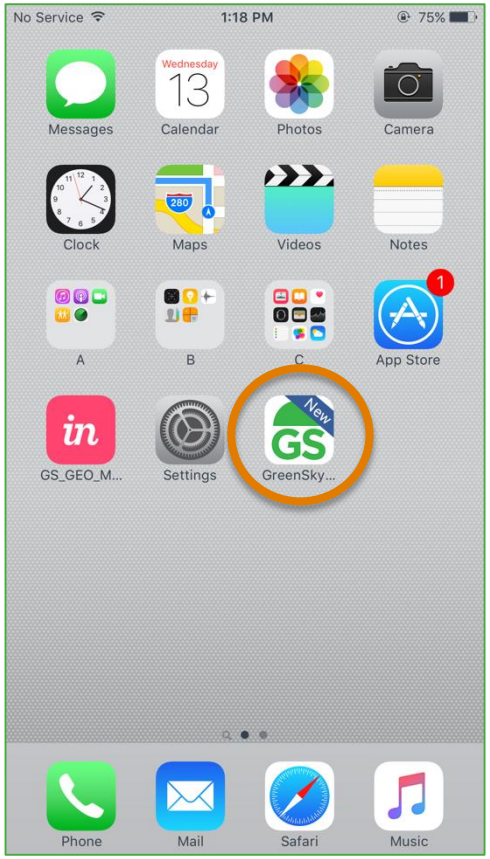
Step 2 Tap "Search"

Step 3 Type in "GreenSky Merchant"

Download and Install from the App Store







Step 4 Tap “GET”

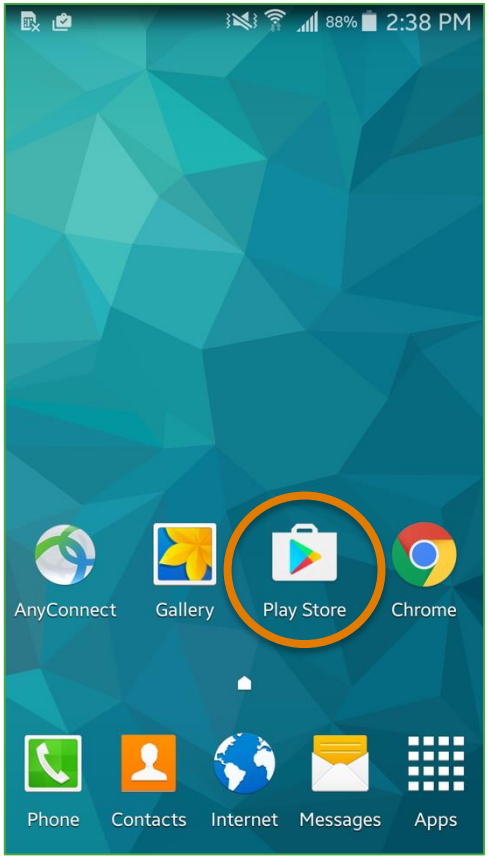
Step 5 Tap “INSTALL”

Step 6 Your new app is ready to use!

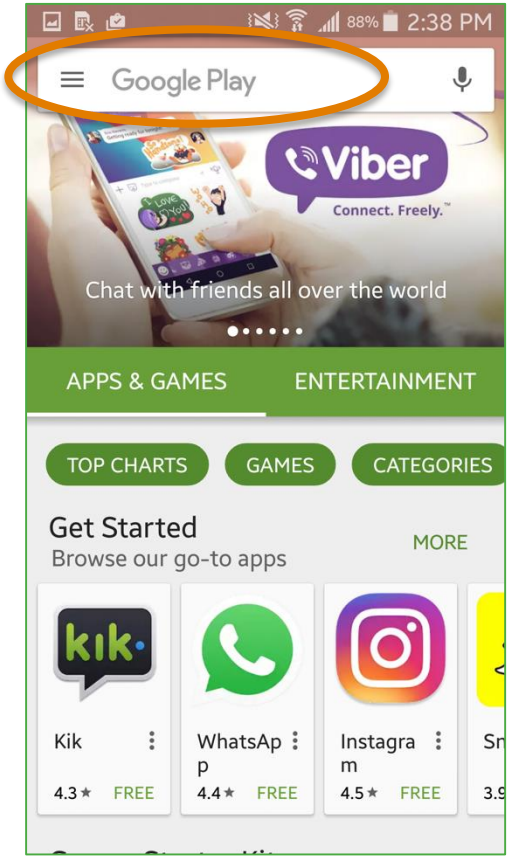
Android™ Users

Android, Google Play, and the Google Play logo are trademarks of Google Inc.

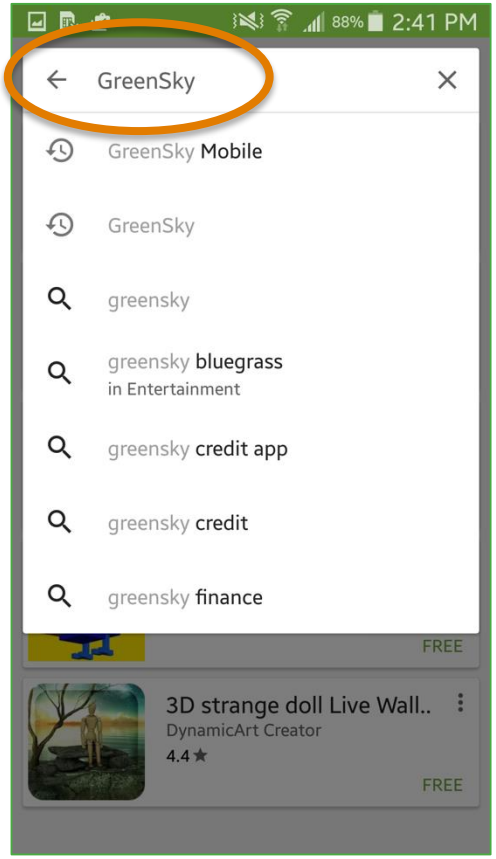
Download and Install from the Play Store



Step 1 Tap the Play Store icon

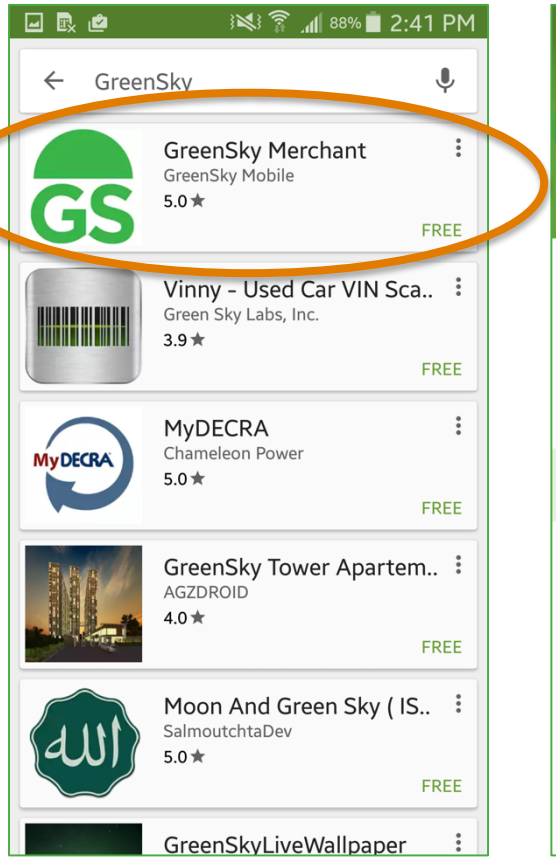


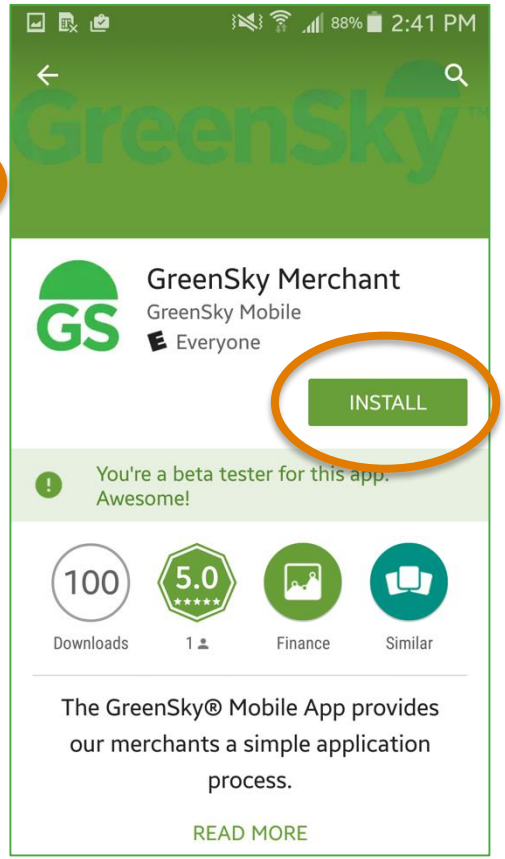
Step 2 Tap the "Search Bar"



Step 3 Type in "GreenSky Merchant"

Download and Install from the Play Store

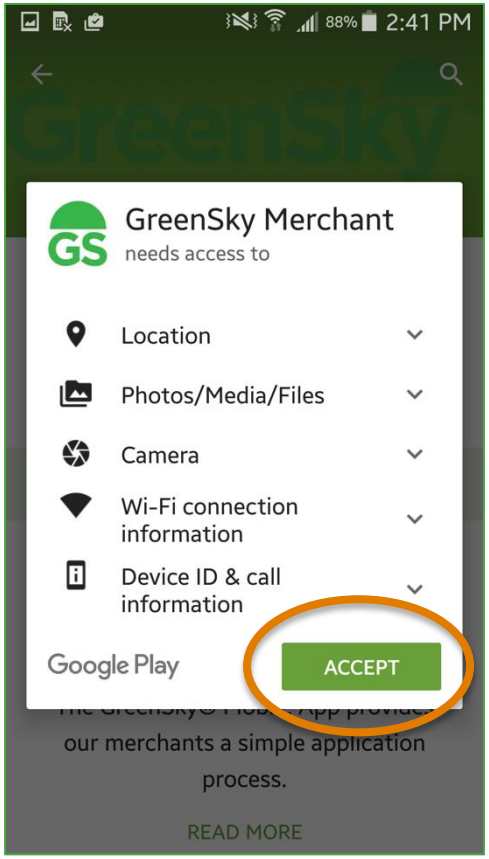


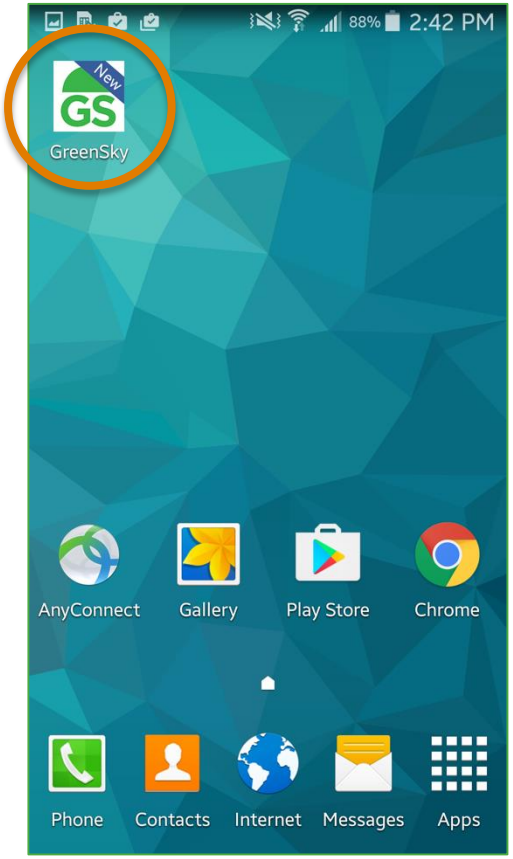


Step 4 Tap "GreenSky Merchant"

Step 5 Tap "INSTALL"

Download and Install from the Play Store





Step 6 Tap “ACCEPT”

Step 7 Your new app is ready to use!

II. How to Register a User Profile

Register a New User

1. Open the GreenSky app on your phone or tablet and select “New User? Please Register Here”

NOTE: Each representative should create their own User ID and PIN to log on to the app.

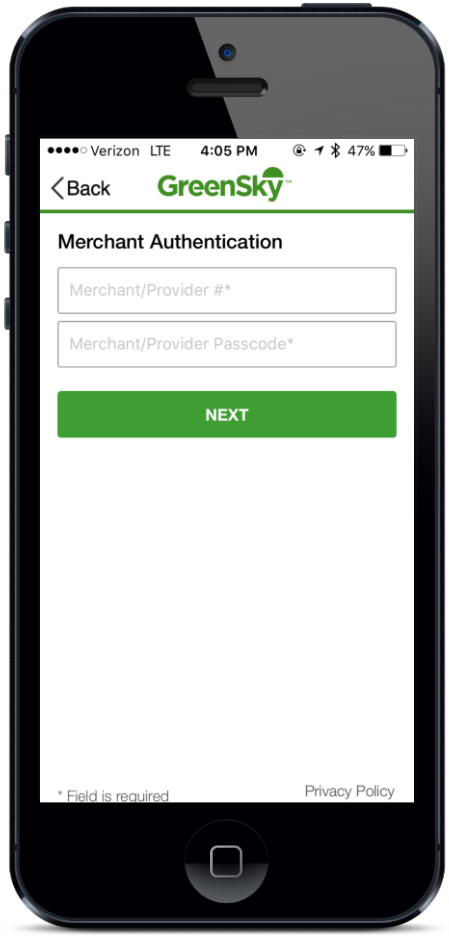
Register a New User

2

For Merchant Authentication, enter your Provider Number.

In the field “Merchant/Provider Passcode”, enter the zip code of the billing address you applied to the GreenSky program with.

Select “NEXT”.



Register a New User

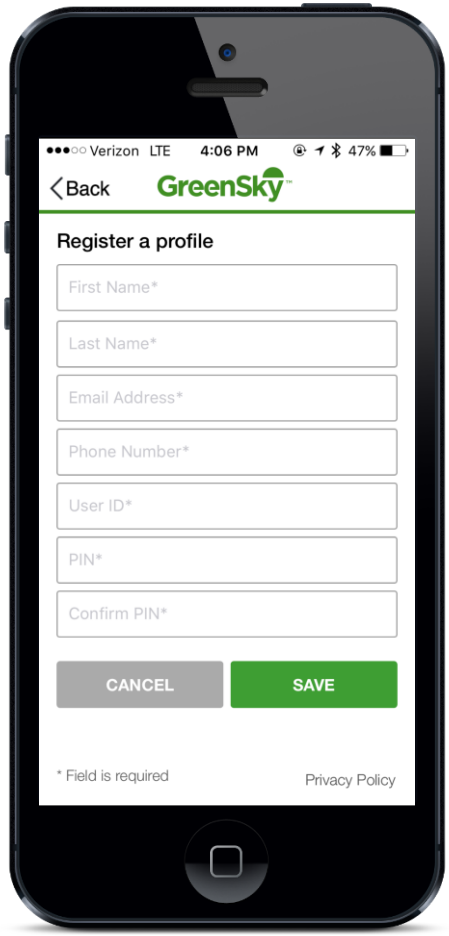
3

Enter all required information for the user.

User ID and PIN are determined by you and will be used to log on to the app. The PIN should be a 4 digit code.

Once you have completed all required information, select “SAVE”.

You will be directed to the app home screen where you can log in and start using.



Questions?

Provider Support

1.844.810.7713

greenskycredit.com/providerresources

Patient Support

1.844.810.7713